

Global Rating Items in the Health Plan Survey

The Health Plan Survey produces four global ratings for both adults and children.

Topic	Question Number in Adult Survey	Question Number in Child Survey	Question
Health Care	Q32	Q47	Using any number from 0 to 10 where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your (your child's) health care in the last 12 months?
Health Plan	Q39	Q68	Using any number from 0 to 10 where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your (your child's) health plan?
Personal Doctor or Nurse	Q5	Q5	Using any number from 0 to 10, where 0 is the worst personal doctor or nurse possible and 10 is the best personal doctor or nurse possible, what number would you use to rate your (your child's) personal doctor or nurse?
Specialist	Q11	Q15	(Referring the specialist you saw most often over the last 12 months) Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the (your child's) specialist?

Note: The question numbers refer to items in the CAHPS 3.0 Commercial Questionnaires. To identify corresponding questions on different questionnaires, see **Table T2-2: Health Plan Questionnaire Crosswalk** in the document called *Preparing Your CAHPS Health Plan Questionnaire* [doc 12], which should be downloaded as part of the **Health Plan Survey and Reporting Kit**.

By supplementing this list with the information in that table, you can develop equivalent composites for any of the CAHPS Health Plan questionnaires.